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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<010>	Study Area Code	442059
<015>	Study Area Name	COLORADO VALLEY TEL
<020>	Program Year	2015
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<810>	Reporting Carrier	Colorado Valley Telephone Cooperative, Inc.
<811>	Holding Company	Colorado Valley Telephone Cooperative, Inc.
<812>	Operating Company	Colorado Valley Telephone Cooperative, Inc.

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Colorado Valley Telephone Cooperative, Inc.

Study Area Code: 442059

Rates, Terms and Conditions for Lifeline Service

Response to Form 481, Line 1210

Local exchange service rates and charges as specified below are for basic local exchange service and facilities only. The rates for other ancillary services not specifically shown below are presented in Colorado Valley Telephone Cooperative's tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates:⁽¹⁾⁽²⁾

Exchange Name	R-1 Rate	Res. EAS Charge
Borden	\$15.55	\$ -
High Hill	\$15.55	\$ -
Hostyn	\$15.55	\$ -
Moravia	\$15.55	\$ -
Plum	\$15.55	\$ -
Warrenton	\$15.55	\$ -

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

I. APPLICATION OF RATES (Continued)

C. (Continued)

EXCHANGE

EXTENDED AREA SERVICE

Moravia (562)

- with Extended Area Service to the Borden, High Hill, Hostyn, Plum and Warrenton Exchanges and the Schulenburg Exchanges of Verizon SW Inc. – Tx. and the Hallettsville Exchange of Southwestern Bell.

Plum (242)

- with Extended Area Service to the Borden, High Hill, Hostyn, Moravia and Warrenton Exchanges and the La Grange Exchanges of Verizon SW Inc. – Tx.

Warrenton (249)

- with Extended Area Service to the Borden, High Hill, Hostyn, Moravia and Plum Exchanges and to the La Grange Exchanges of Verizon SW Inc. – Tx.

II. LIFELINE SERVICE

Lifeline Service is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

A. General

1. A qualifying low-income customer subscribing to Lifeline Service shall receive Federal Lifeline Support in the amount of \$9.25 and a maximum State reduction of \$3.50.
2. Nothing in this Section shall prohibit a customer who is otherwise eligible for Lifeline Service from obtaining and using telecommunications services

(R)
(T)

Effective: Upon Approval
By: Scott Martin
Title: General Manager

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

A. General (Continued)

2. (continued)
or equipment designed to aid such customer in utilizing qualifying telecommunications services.
3. Lifeline Service reductions do not apply to surcharges, taxes, long distance service, 976, and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.
4. Lifeline Service rate reductions do not apply to Service Connection Charges.
5. Lifeline Service rate reductions will not be available on a retroactive basis.

B. Designated Lifeline Services

The Cooperative shall offer services designated for support as specified in the Federal Communications Commission 47 CFR Part §54.101.

(C)

(D)

(D)

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

B. Designated Lifeline Services (Continued)

(D)

C. Eligibility Requirements

1. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
2. The applicant must certify that their annual income is at or below 150% of the current federal poverty guidelines, be an eligible resident of tribal lands or participate in, or have a person or child who resides in the customer's household, who participates in one of the following programs:
 - (a) Medicaid;
 - (b) Supplemental Nutrition Assistance Program (SNAP);
 - (c) Supplemental Security Income (SSI);
 - (d) Federal Public Housing Assistance (FPHA);
 - (e) Low Income Energy Assistance Program (LIHEAP);
 - (f) Health benefits coverage under the state child health plan (CHIP) under Chapter 62, Health and Safety Code.
 - (g) National School Lunch Program - Free lunch program; or
 - (h) Temporary Assistance for Needy Families (TANF).
3. Customers who meet the low-income requirement for qualification but do not receive benefits under the programs listed above may provide the LIDA with self-enrollment for Lifeline Service benefits. LIDA shall provide a self-enrollment form by direct mail at the customer's request.

(C)

(C)

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

C. Eligibility Requirements (Continued)

4. Customers receiving benefits under the programs listed in II.C.2 of this Section and who have telephone service will be subject to the Lifeline automatic enrollment procedures as provided by the LIDA unless they provide the LIDA with a request to be excluded from Lifeline Service. (T)
5. Customers who are eligible for Lifeline Service but do not have telephone service shall be responsible for initiating a request for Lifeline Service from the Cooperative. (T)

D. Obligations of the Cooperative

1. The Cooperative shall provide Lifeline Service to all eligible customers identified by the LIDA within its service area in accordance with P.U.C. SUBST. R. 26. (T)
2. The Cooperative shall not charge the eligible Lifeline Service customer for:
 - a. Changes in telephone service arrangements that are made in order to qualify for Lifeline Service; or
 - b. Service Connection Charges associated with transferring the account into Lifeline Service.
3. Service Connection Charges do apply when:
 - a. An existing eligible customer requests additional non-qualifying services at the time Lifeline Service reduced billing is initiated; or
 - b. New customers (those without existing Local Exchange Service) eligible for Lifeline Service establish service; or
 - c. Customers make subsequent moves or changes after initial connection to Lifeline Service.

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

D. Obligations of the Cooperative (Continued)

4. If the eligible customer changes the telephone service or initiates new service, the Cooperative shall begin reduced billing at the time the change of service becomes effective or at the time new service is established.
5. Upon receipt of the monthly update provided by the LIDA the Cooperative shall begin reduced billing for those qualifying low-income customers subscribing to services within 30 days. (T)
6. Upon subscribing to Lifeline Service, a customer will be offered a subscription, at no charge, to toll blocking service which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.
7. If a qualifying low-income customer voluntarily elects toll blocking from the Cooperative, the Cooperative may not collect a service deposit in order to initiate Lifeline Service.
8. The Cooperative may not disconnect Lifeline Service for the non-payment of toll charges. However, the Cooperative reserves the right to implement toll blocking, at no charge, for the non-payment of long distance charges. The Cooperative will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of long distance charges. Upon the customer's payment of all outstanding long distance charges, the Cooperative shall remove mandatory toll blocking at the customer's request. (D)
9. The Cooperative may charge a service deposit pursuant to P.U.C. SUBST. R. 26.24 if the eligible customer denies subscription to toll blocking upon subscribing to Lifeline Service. (T)

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

D. Obligations of the Cooperative (Continued)

10. In instances where the Cooperative may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Cooperative are also applicable to eligible customers for Lifeline Service. (T)
11. The Cooperative shall provide customers who apply to receive Lifeline Service access to bundled packages at the same price as other consumers less the Lifeline discount. The Lifeline discount shall only apply to that portion of the bundled package bill that is for basic network service. (N)
(N)
12. The Cooperative has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service. (N)
(N)

III. PREPAID LOCAL TELEPHONE SERVICE

A. General

1. Prepaid Local Telephone Service (PLTS) provides eligible customers a one-time opportunity to maintain their local telephone service with the Cooperative.
2. PLTS is offered by the Cooperative in accordance with the P.U.C.'s Substantive Rules relating to Prepaid Local Telephone Service.

B. PLTS Services

Customers subscribing to PLTS will receive only the following services:

1. Residence Local Exchange Service;
2. If applicable, mandatory services, including extended area service, expanded local calling service, or extended metropolitan service;

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COLORADO VALLEY TELEPHONE COOPERATIVE, INC. (SAC 442059)

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY